



WARRANTY

HPL PLASTIC SHEETS

High-Pressure Laminate

The aforementioned HPL plastic sheets sold by Online Plastics Group are guaranteed for ten years. The guarantee covers colour fastness and freedom from delamination during this period.

This guarantee only applies if the goods supplied have been accepted as in proper condition at the time of delivery and if the relevant storage and assembly instructions have been used or applied.

Slight uniform colour changes which can occur under the influence of various weather conditions are excluded. For the guarantee to apply, colour changes must be reasonably observable from a distance and if the delamination phenomena adversely affect the application.

Warranty claims must be made by registered letter, within a period of ten years after delivery, with an accurate statement of the defects found. A copy of the original sales invoice from Online Plastics Group B.V. must be enclosed to qualify for the guarantee. The written warranty claim must be addressed to the office address of Online Plastics Group B.V. The guarantee claim must be made immediately after it has become apparent that the supplied sheets for which this guarantee applies are faulty.

In the assessment by Online Plastics Group B.V. as to whether there is a warranty obligation, we will consider whether those defects in the delivered goods fall outside the guarantee, the existence or origin of which was not known or expected based on what was known within the sector at the time the guarantee was issued. The warranty is based on current technology and science.

The guarantee means that goods that Online Plastics Group B.V. has supplied and which do not appear to meet the guaranteed specifications will be replaced by the delivery of new sheets or by a refund of the value of these sheets. For all other costs related to replacing the sheets, a maximum reimbursement of 1 times the amount charged by Online Plastics Group B.V. applies. Refunds will be calculated per the invoiced value of the affected sheets, less an annual pro rata reduction of 20%, so that after five years, the guaranteed repair cost amount is zero. The original warranty period of ten years remains in effect following a replacement delivery and is not extended.

The General Terms and Conditions of Sale of Online Plastics Group B.V. apply to this guarantee. Based on these conditions, Online Plastics Group B.V. is not liable for any damage, including consequential damage, trading loss, etc., outside the obligations laid down in the guarantee. Insofar as this guarantee contains a provision that conflicts with the general terms and conditions, these guarantee provisions shall prevail.

Cleaning advice: Clean annually. Use a non-abrasive, solvent-free surface cleaner. A good car shampoo creates a thin layer of wax that prevents algae formation so that the surface remains beautiful for a long time.